

# USA CONTINGENT FREQUENTLY ASKED QUESTIONS



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#### **GENERAL JAMBOREE DETAILS**

- What are the dates of the 25<sup>th</sup> World Scout Jamboree?
  - The Jamboree will be held August 1-12, 2023.
  - A pre tour is being planned as part of the participant package for youth participants and adult leaders
  - o Departure from the USA to Korea is expected on or around July 26, 2023.
  - The Jamboree theme is Draw your Dream!
- Where will the Jamboree take place?
  - o The Jamboree will take place in SaeManGeum, South Korea.
  - The Jamboree site is located west of the city of Buan; 170 miles south (3 hours) of Incheon International Airport in Seoul.
- What is a World Scout Jamboree?
  - A World Scout Jamboree is the World Organization of the Scouting Movement's largest event, with regular attendance of over 40,000 scouts and Scouters from all around the world.
  - It's a place for friendship, fellowship, and adventure! It's a once in a lifetime opportunity for a BSA scout to get engaged with the global Scouting community; this is truly something you won't want to miss.
- What makes a World Jamboree different from a National Jamboree?
  - The people. Scouts from 172 countries in the world are invited to participate and the international staff that runs the Jamboree are also from these countries all around the world.
  - The experiences. Scouts and Scouters across the USA will get to deep dive into the heart of international Scouting, meeting friends for a lifetime.
  - The memories. When do you get to meet someone from halfway around the world that shares the same values as you? If you hold up the Scout Sign, they will instantly know what you mean, no matter what language they speak. Scouting is a universal language.

# **USA CONTINGENT AT THE WSJ**

- How large is the USA Contingent?
  - This USA Contingent is planning for 790 participants.
    - 14 Jamboree units One unit is 36 youth and 4 unit leaders (560 total).
    - 200 International Service Team (IST) members.
    - 30 Contingent Management Team (CMT) members.
  - o To find out more about the USA Contingent or to register, visit https://wsj2023.us.
- Who can attend?
  - Only registered members of the Boy Scouts of America may attend the 25<sup>th</sup> World Scout Jamboree as members of the USA Contingent.

- Youth Participants must be at least age 14 by the first day of the Jamboree, August 1, 2023 and have not turned age 18 by the last day of the jamboree, August 12, 2023.
  - Youth participants spaces are open to ALL registered members of Scouts BSA, Venturing, and Sea Scout.
- Adult Leaders must be age 21 or over by the departure of the USA Contingent, tentatively July 26, 2021.
- o IST and CMT members must be age 18 or over by the first day of the Jamboree, August 1, 2022.
  - All unit leaders, IST, and CMT must be registered as an adult with the Boy Scouts of America and be current with their Youth Protection Training.
- Are age requirements for participants flexible?
  - The age requirements have been approved by the World Scout Committee and CAN NOT be modified.
- How can I be a unit leader?
  - Scouters interested in serving as unit leaders, must submit their interest at https://bit.ly/3H0vq39 to be considered.
- How can I register?
  - The registration link has been posted on the official USA contingent website https://wsj2023.us.
  - o Registration requires a my. Scouting account linked to your BSA ID number
    - To find your BSA ID number contact your home unit leader or your local council
- How will Jamboree units be formed?
  - Units will be formed based on geography and who registers to attend.
  - It is anticipated Jamboree units will include a mix of boy and girl Scout BSA Troops, Venturing Crews, and/or Sea Scout Ships.
- Can I join the CMT?
  - All CMT positions are currently filled.
- What is the cost to attend the Jamboree?
  - Youth Participants and Unit Leaders \$6,100.
    - A \$500 deposit is required upon registration.
    - Participants and Unit Leaders who live outside the conterminous United States will be contacted directly about any fee modifications based on their specific travel requirements.
  - o IST and CMT \$2,300.
    - A \$500 deposit is required upon registration.
- When are payments due?
  - August 31, 2022 1/3 of the total fee minus the \$500 deposit.
    - \$1,867 for Youth Participants and Unit Leaders
    - \$600 for International Service Team

- $\circ$  January 31, 2023 1/3 of the total fee minus deposit and the 1/3 fee paid on 8/31/22.
  - \$\$1,867 for Youth Participants and Unit Leaders
  - \$600 for International Service Team
- o April 30, 2023 All fees should be paid in full
  - \$1,867 for Youth Participants and Unit Leaders
  - \$600 for International Service Team
- Early or additional payments
  - Attendees can make payment of any amount at any time in their account.
  - All balances are required to be current on the payment due dates.
- What does the USA Contingent fee cover?
  - For youth participants and unit leaders, the contingent fee includes: The Jamboree fee, travel to and from the USA to Korea, a pre tour, all meals during travel, pre tour in Korea, transportation between Incheon International Airport to the Jamboree site and back, insurance, Jamboree swag, USA contingent support, and more.
    - Youth participant and unit leader departure points for travel are being finalized and will be released at a later date.
  - For IST and CMT participants, the contingent fee includes: The Jamboree fee, transportation between Incheon International Airport to the Jamboree site and back, Jamboree swag, insurance, USA contingent support, and more.
    - IST and CMT are responsible for their own travel cost to the Jamboree.
- Will there be official USA Contingent SWAG (merchandise)?
  - YOU BET! It wouldn't be a great Scouting event without patches, neckerchiefs, and all the other fun stuff, right? The final list of official USA Contingent merchandise has not been finalized at this time.
  - Every member of the USA Contingent will receive some items as a part of their Jamboree fee, and additional items will be available to purchase.
- Are any scholarships available?
  - Scholarship funding is expected to be limited and details will be announced in the future.
  - o Jamboree units may explore additional fundraising opportunities after they are formed.
- What is the Jamboree refund policy?
  - All cancelations will be charged a \$100 cancelation fee.
  - Payments made on your behalf (i.e. Jamboree fee, airline tickets, equipment, etc.) by the time of cancelation may not be refundable.
  - After all deductions are made, a refund of any or all remaining fees paid may be available.

- How will Covid-19 impact the Jamboree?
  - The 25<sup>th</sup> WSJ host committee is working closely with the government of Korea to monitor any impact to the Jamboree. While the hope is the world will be back to normal in 2023 it's still too early to know the exact safety steps that may be required.
    - The Jamboree host committed has stated "Intensive COVID-19 prevention measures will be implemented at the 25th World Scout Jamboree reflecting not only global standards (including World Health Organization standards), but also Korea's control and prevention policies by KCDC (The Korea Centers for Disease Prevention and Control)."
- Will a Covid-19 vaccine be required to attend the Jamboree?
  - Vaccine requirements for entry are set by the Republic of Korea (ROK).
  - The USA Contingent will follow ALL vaccine requirements issued by the ROK for entry and CAN NOT alter the requirements in any way.
  - Based on current posted entry requirements by the ROK the USA contingent anticipates participants will need to be fully vaccinated for Covid-19.
    - The ROK government has approved and recognizes the AstraZeneca, Pfizer, Johnson & Johnson, and Moderna vaccines.
    - Additional information is available at:
      - http://english.visitkorea.or.kr/enu/TRV/TV ENG 1 COVID.jsp
- Will I be required to obtain a Visa to enter Korea?
  - All participants will need a valid passport with at least six-month time remaining between
     August 12, 2023 and the passport renewal date.
    - Historically, participants with a valid passport issued by the USA have not needed a visa.
    - Participants with passports issued by another country will need to check entry requirements for the Republic of Korea to determine if a Visa is needed.
    - As of September 21, 2021, all entries to the Republic of Korea are required to complete the new Korea Electronic Travel Authorization application (South Korea eTA)
- What if the Jamboree is canceled?
  - The USA Contingent will follow the policies published by the 25<sup>th</sup> WSJ host committee if the Jamboree is canceled.
  - The BSA Contingent will work to refund a partial or full refund dependent upon available funds returned by the 25<sup>th</sup> WSJ host committee.
  - The timing of refund payments would be dependent on funds returned to the USA Contingent and/or if applicable, insurance claims paid to the USA Contingent.
  - Additional details are available in the event disclosure section of the Jamboree registration process.
- Will there be a pre or post tour?
  - A pre tour is being planned for youth participants and adult leaders.
  - No post tours are planned at this time.
  - No tours are being planned for IST or CMT.

- How will I know if I'm selected?
  - o Your local council will approve the application.
    - Youth participants Once approved by the council, applications will be reviewed by the CMT and placed in a unit. This process can take some time
    - Unit Leader As adult leaders are selected, they will be invited to register and pay the deposit.
      - IST Once approved by the council, the CMT will review and reach out additional information is required. Final selection and job assignments will be made by the Jamboree Host Committee.
- Can I also participate in the 2023 BSA National Jamboree?
  - Options are being reviewed for how participants could attend both events. Participation in the
     2023 National Jamboree would require additional fees.
    - Please note due to the USA Contingent departure date, participant would be required to leave the 2023 BSA National Jamboree early.

#### **INTERNATIONAL SERVICE TEAM**

- After I am selected as an IST member, will I "belong" to the USA Contingent?
  - After the 25<sup>th</sup> WSJ host committee has selected you as an IST member and assigned you to an area (for example, the Global Development Village), then you will "belong" to that team. Many resources from the USA Contingent are available to you, but you will work primarily with your assigned team.
- Will I have any down time to enjoy the Jamboree as an IST member?
  - Absolutely! It's the goal of the 25<sup>th</sup> WSJ host committee to recruit enough IST members for everyone to have ample time off. The 25<sup>th</sup> WSJ host committee is also planning IST specific activities in communities near the Jamboree site.
- What jobs are available for IST members?
  - The organizing committee in Korea has not yet released that information currently and it is expected that job information will be released at least several months before the Jamboree.
    - Please note that the primary role of IST is to serve the youth by helping deliver the World Scout Jamboree experience
- When will IST members need to arrive? When will IST members need to leave?
  - IST members may be required to arrive prior to August 1, 2023 and depart after August 12, 2023 based on their work assignment. The 25<sup>th</sup> WSJ host committee will communicate those dates directly to the IST.
- Can International Service Team Members participate in the pre or post Jamboree tour?
  - o IST members will be making their own travel arrangements and there will be no opportunities for IST to tour with the USA Contingent.

- You should plan accordingly if you wish to add additional time in South Korea before or after the Jamboree for personal touring.
- The USA Contingent is not offering any post tour options for any participant type.

#### **REGISTRATION**

- Where do I register?
  - The registration link has been posted on the official USA contingent website <a href="https://wsj2023.us">https://wsj2023.us</a>.
  - Scouters interested in serving as unit leaders, must submit their interest at https://bit.ly/3H0vq39 to be considered.
    - Unit Leaders will be provided details on how to register once they are selected.
- What do I need to register?
  - Youth Participants require an active paid registration in your local council as member of a Scouts BSA Troop, Venturing Crew, or Sea Scout Ship.
  - Unit Leaders and IST require an active paid registration in your local council as a member of a Pack, Troop, Crew, Ship, Council, or District AND have completed Youth Protection Training.
    - For Scouters not registered with a council you need an active paid registration with the National Council or a National Service Territory AND have completed Youth Protection Training.
    - IST who are not yet 18 but will turn 18 prior to August 1<sup>st</sup> need an active paid registration with their local council in a Troop, Crew, or Ship.
      - Completion of Youth Protection Training will be required before attending jamboree
  - Registration for all participants requires a my. Scouting account.
    - When registering, if not logged in, click on the blue "My.Scouting.org Account" button.
      - DO NOT CLICK ON "Continue as New Registrant". The registration system will not recognize you as a registered member of the BSA and will return an error "You do not qualify for this event".
    - Your my.Scouting account needs to be linked to your current BSA ID Number.
      - Contact your local unit, commissioner, or council if you do not know your BSA ID number.
  - Be prepared to pay the \$500 deposit by Credit Card or E-Check.
- What are the most common registration problems?
  - Your my.Scouting account has the wrong BSA ID number linked.
    - Contact your local council to confirm if you have duplicate BSA ID numbers and if so which BSA ID number has your current paid registration attached.
      - Please note, the BSA is preparing to roll out a new membership management tool for councils in 2022. Until this roll out is complete councils may be unable to merge duplicate BSA records.
  - o You try to register someone else under your my. Scouting account.

- Every applicant must register through their own My.Scouting account specific to them. If you do not have a my.Scouting account linked to your BSA ID number please create one prior registering.
- Your membership has lapsed, and you do not have a current paid membership with the local council.
  - Contact your local council to arrange payment.
    - A new youth or adult Scouting application with the council maybe required.
- What does "Disclaimer Status" mean?
  - Disclaimer Pending You have not accepted the required Event Disclaimers.
    - An email was sent from Event Management Platform <noreply-EM@scouting.org> to the address listed in the my.Scouting account used for registration.
      - For participants under 18 at the time of registration, an email was sent to the parent/guardian email address submitted during registration.
    - For applications to be reviewed and processed, we must obtain your acknowledgment and agreement in advance to various Event Disclaimer documents regarding Code of Conduct, Event Cancellation, Media Authorization, Medical Consent, Payment & Refund Policy, Tobacco, Alcohol, & Drug Policy, and Travel Policy.
    - When the email is received look for "Click on View Documents to complete this process" at the beginning of the third paragraph. Click "View Documents" to review and approve the Event Disclaimer documents.
    - Automated reminders are sent until the disclaimers are accepted.
      - Please check your junk/spam/clutter folders if you do not see the disclaimer email in your inbox.
  - Accepted You have completed the required disclaimers and your application has been forwarded to your council for review.
- What does "Reservation is not council approved" mean?
  - Your council has reviewed and chosen to deny your application.
    - Contact your local council to review the application.
    - The council can request the application be reinstated if you are able to reach a resolution.
    - If you are unable to reach a resolution with your council all payments made will be refunded in full.
- What if I see a "In Progress" status on my application?
  - You have started an application but not paid the deposit and hit submit.
    - We have experienced a few days with technical problems in the system which has caused some applicants to have duplicate applications.
    - If you show multiple applications in your account, be sure to use the reservation code for the application, you paid a deposit on.
      - You should be able to continue with an "In Progress" application without starting a new application if you have not received a Reservation Confirmation email.

- An email confirmation with the will be sent from the Event Management Platform <noreply-EM@scouting.org> with each payment that includes the Reservation code.
- How can I check my account or make a payment?
  - Option 1 Login with the my. Scouting account used to create the application.
    - Click the "View Reservations" button under the event 25th World Scout Jamboree USA
       Cont.
    - Find the line with your Reservation Code and click the grey arrow on the right.
      - Your reservation code was included in the confirmation and payments emails.
      - If you have multiple applications, the current paid application should list "2023 World Scout Jamboree" under Session Name and "08/01/2023" under Session Date.
    - Click the "Pencil" graphic next to "Reservation Details" to edit the application.
    - Click the "Payment" tab to make a payment.
      - You can choose to pay "Next installment", "Total remaining balance", or a "Custom amount".
      - Select "Custom amount" if you want to make partial payments at any time.
      - Any amount not paid by the next payment date will show in the "Past due amount" option.
      - Select "PAY VIA E-CHECK VIA ORBITAL". (E-Check is currently the only option available for payments after the initial deposit.
      - NOTE Please allow your browser to display pop-up windows when making a payment.
      - Credit Cards accepted for payment of deposit are American Express,
         MasterCard, Visa, and Discover.
- How do I know my registration is complete and accepted for review by the Contingent?
  - The system will generate automated emails at each step during the process.
    - 25th World Scout Jamboree USA Cont. Application Confirmation
      - Confirms registration is pending and informs to watch for an email on how to complete the final step of the application process.
      - 25th World Scout Jamboree USA Cont. Parental Consent
        - Asks for acknowledgment and agreement in advance to various Event Disclaimer documents.
        - Sent to the email address for the parent/guardian that was listed in the my. Scouting account used for the registration process of attendees under 18 at time of application.
        - When the email is received look for "Click on View Documents to complete this process" at the beginning of the third paragraph. Click "View Documents" to review and approve the Event Disclaimer documents.
      - 25th World Scout Jamboree USA Cont. Disclaimer Invite
        - Asks for acknowledgment and agreement in advance to various Event Disclaimer documents.

- Sent to attendee over age 18 at time of registration.
- When the email is received look for "Click on View Documents to complete this
  process" at the beginning of the third paragraph. Click "View Documents" to
  review and approve the Event Disclaimer documents.
- 25th World Scout Jamboree USA Cont. Disclaimer Reminder
  - Reminder to complete the required Event Disclaimer documents.
- 25th World Scout Jamboree USA Cont. Disclaimers Complete
  - Confirmation that the required disclaimers have been completed.
  - Once received, the application is forwarded to the local council for review and approval.
- 25th World Scout Jamboree –Payment Confirmation
  - Confirmation that payment was made successfully.
  - Includes amount paid today and total amount paid to date.
- 25th World Scout Jamboree Attendee Payment Failure
  - Informs of issue with a payment transaction that failed with instructions on resubmitted payment.
- 25th World Scout Jamboree Application Approved
  - Confirmation that your council has reviewed and approved your application.
  - Jamboree leadership will receive your council approved application and reach out if any additional action is required by you.
  - Youth Participants will be placed in jamboree units based on geography in 2022.
  - IST applications will be sent to the Jamboree host committee in Korea when requested for review and job placement.
  - For all applications, this can be a lengthy process, so we thank you in advance for your patience.
  - Continue to make required payments by the payment dates to keep your application in good standing.
- 25th World Scout Jamboree Application Has Not Been Accepted
  - The council has chosen to not approve the application.
  - Contact the council directly with any question on applications that are not approved.
- What if I have issues with registration?
  - First, make sure to contact your local council and check to ensure your my. Scouting account has the correct BSA ID number with a current BSA membership attached.
  - o Often, we find a person may have multiple BSA numbers with their council.
  - o If this does not solve the registration issue, complete the "Registration Assistance Form" at <a href="https://forms.office.com/r/4WxnM967p8">https://forms.office.com/r/4WxnM967p8</a>.

## **COMMUNICATIONS**

• Where can I find more information?

- o To find out more about the USA Contingent to the WSJ, for links USA Contingent social media accounts, and/or to register as a youth participant or IST, visit <a href="https://wsj2023.us">https://wsj2023.us</a>.
- Who can I contact with questions?
  - o For general Jamboree questions visit <a href="https://wsj2023.us">https://wsj2023.us</a>.
  - o For assistance locating your BSA ID number contact your local council.
  - o For assistance with your my. Scouting account contact your local unit leader or local council.
  - o For Jamboree payment questions send an email to <a href="mailto:bsa.contingent@scouting.org">bsa.contingent@scouting.org</a>.
  - For registration issues complete the "Registration Assistance Form" at https://forms.office.com/r/4WxnM967p8
- Are promotional resources available?
  - Yes! You can locate flyers, posters, PowerPoint, promotional video, Facebook covers images,
     Facebook ads, logos, and more online at: Coming Soon!
- Can the logo(s) be used for personal or commercial reasons?
  - o Information for this question will be available when the promotional resources are published.



